#### Rujukan Kami: (86) MOH/HQ/P/IKLAN-SH/2025

#### LAMPIRAN 5

BIL	Quotation Reference	Description	Advertisement Date	Closing Date (Not Later Than 09.00AM)	Quotation Fee	Requesting Department
5	272/CPC/2025/IKLAN/LAB	SUPPLY, DELIVERY, INSTALLATION, TESTING, AND COMMISSION ONE (1) UNIT OF WATER BARH FOR HAEMATOLOGY LAB, DEPARTMENT OF LABORATORY SERVICES MINISTRY OF HEALTH.	10/06/2025	05/07/2025	\$5.00	JABATAN TEKNOLOGI PENJAGAAN KESIHATAN, KEMENTERIAN KESIHATAN

1	TERMS AND CONDITIONS	VENDOR'S OFFER (PLEASE STATE)
1	Tenderer must be registered with the Ministry of Health.	
2	TENDER FORM should be filled completely including the USER REQUIREMENT FORM (if available). Submission of incomplete form MAY cause DISQUALIFICATION OF TENDER.	
3	Each tenderer is allowed to quote <b>ONE BRAND WITH ONE PRICE ONLY</b> for each item. Submission of more than one brand and price will cause <b>DISQUALIFICATION OF TENDER</b> .	
4	Tenderers are <u>required to submit individual proposal booklets for each item listed</u> . Each item shall be treated as a standalone submission	
5	All consumables supplied throughout this tender <u>shall</u> have a minimum expiry date of <b>twelve (12) months / on delivery</b> (if applicable).	:
	Should the consumables be urgently needed, provision of consumables with expiry date of less than twelve (12) months should be first agreed by the User before delivery is made (if applicable).	
6	Brochures / catalogues should be submitted / attached with tender document.	
7	Any room renovation which may be required, it is mandatory to conduct site visit (if applicable)	:
8	Samples should be submitted together with tender or within fourteen (14 days) of the tender closing dates (if applicable).	
9	DELIVERY PERIOD: (Please state) Not More Than 90 days upon confirmation	i
10	PRICE VALIDITY:  The quotation shall remain valid for 12 MONTHS from the final date for the submission of the quotation and no supplier may withdraw his/her quotation within that period.  The Government reserves the right to extend this period if deemed necessary provided that such extension to the quotation validity period shall have written consent of the supplier(s).	
10	The equipment supplied must be <b>newly manufactured</b> , unused, and in its original, sealed packaging. The equipment must not be previously owned, refurbished, or reconditioned in any form.	
11	The vendor is required to provide proof of manufacture date confirming the equipment is <b>new</b> .	
12	To provide justification for the <b>price increase</b> of a product previously supplied to the Ministry of Health by the same supplier/distributor	:

2	REQUIREMENTS	YES	NO	PLEASE SPECIFY THE SPECIFICATION/ SCOPE OFFERED FAILURE TO FILL THE OFFER DETAIL SHALL BE IDENTIFIED AS NON-COMPLIED TO THE OFFER
•	Easy user interface			
•	Volume Capacity: within 10-11 Liters			
•	Temperature range: 5-100 Deg with fluctuation degree +/-0.5			
•	Temperature resolution ratio: 0.1 Deg			
•	Temperature control: microprocessor controlled, programable with			
•	With LCD or digital display			
•	Digital display: shows actual temperature and set temperature			
•	Material: corrosion - resistant stainless-steel chamber and cover			
•	Can conduct fast constant temperature tests			
•	Safety features equipped with visual and audible alarm: particularly over temperature,			
•	The equipment retains its settings after being powered off			
•	Accessories: 1 unit of multi-segment programmable controller			
HER	REQUIREMENTS			

OTHER REQUIREMENTS	
<ul> <li>Vendor shall perform a performance verification upon commissioning and ensure the performance of the installed equipment is within the acceptable limit of performance or as per manufacturer's recommendations or as per User's acceptance criteria. Vendor shall submit a copy of user verified Performance Qualification Report.</li> </ul>	
LITERATURE	
To supply one (1) USB or one (1) set of hard copy of the Operating Manual and Service Manual including circuit diagrams of the equipment shall be provided upon commissioning.	
To supply hardcopy of maintenance log with list of details of daily, weekly or scheduled maintenance	
USER TRAINING	

•	Training shall be provided, at no additional cost, as follows:	
•	On-site training for ALL staff members expected to handle the machine. Please ensure that adequate	
	time is allocated such that training will take place in small groups to minimize staff shortage in the	
	laboratory.	
•	Certificate of attendance and competence shall be issued to all trainees after completion of training.	
•	• If necessary and required by the User, the successful vendor shall ensure the key users are updated on	
-	the current or relevant information related to the system used. Vendor shall provide ONE off-site	
	training for two (2) key users. All expenses for attending the training shall be borne by the vendor; full	
	registration, return air ticket, daily allowance, accommodation, transport to and from the airport and	
	place of training.	

4	TECHNICAL TRAINING				1
Please E	1 Tick where appropriate	Yes	No	Remarks	
4.1	Introductory Technical Training to Biomedical Engineers and Technicians at BME Office by competent Tenderer's Engineer/Technicians that includes but not limited to:  • Troubleshooting and basic corrective maintenance  • Handling and basic inspection maintenance  *(Two sessions/groups if required)				
5	WARRANTY	<del></del>	.1		
Please E	☑ Tick where appropriate	Yes	No	Remarks	·
5.1	Tenderer to include warranty period of at least two (2) years				
9.2	Tenderers to <b>ACKNOWLEDGE</b> the Warranty Undertaking Form in Section 4 stating the terms of warranty provided for the equipment in the tender for the period of two years. This includes but not limited to:  • Scope of Warranty  • Planned Preventive Maintenance during warranty (one of which includes battery replacement at the end of warranty period).				

	SECTION 2.1 – PRICE	PROPOSAL
	PER UNIT	BND\$
PURCHASE PRICE	TOTAL	BND\$
SECTION 2.2 -	PROCUREMENT AND TI	ECHNICAL SPECIFICATION
BRAND		MODEL
COUNTRY OF ORIGIN	·	YEAR INTRODUCED TO MARKET
WARRANTY PERIOD		LAST COUNTRY SOLD TO
PRICE VALIDITY: [AT LEAST ONE (1) YEAR PRICE VALIDTY]		DELIVERY PERIOD

		SE	CTION 3	: TEC	HNICAL SPI	ECIFICATION			
AUTHORIZED				APP	OINTED BR	UNEI DISTRIE	SUTOR		
DISTRIBUTOR: (AUTHORIZED DISTRIBUTOR LETTER ATTACHED)				PROCURE FROM OVERSEA AUTHORIZED DISTRIBUTOR		CON	COMPANY NAME:		
						COM	COMPANY ORIGIN:		
DETAILED BROCHURE INCLUDED		YES	NO	1.446		here approp			
USER AND SERVICE YES NO			NO	Tenderers to acknowledge that they must provide at least TWO sets of USER AND SERVICE manuals when applying commissioning form. One Set for End User, One Set for BME. (Please provide hardcopy or softcopy)					
		220V-2	40V	BAT	TERY[]YE	S [ ]NO	*	Section 1995 Annual Section 1995 The Control of the	Say Say
MAINS POWER SUPPLY:		50-60HZ		Type of Battery:		Rating:			
	100	OTHERS:			RECHARGEABLE NON-RECHARGEABL		HARGEABLE		
POWER ADAPTER/CHARGE OUTPUT RATING:	R			EQUIPMENT AMBIENT OPERATING TEMPERATURE RANGE:					
NUMBER OF TECHNICAL SUPPORT		LOCAL						ined / Certi t yet trained	fied d on the product
(ENGINEER/TECHNICIAN)  Please provide training or certification for locals who is trained/certified		OVERSEA (SPECIFY LOCATION)		NEA	REST LOCA	TION:			
					□ mm			Kilogram (K	(g)
DIMENSIONS AND WEIGHT OF MAIN UNIT:					∃ cm			Gram(g)	
WEIGHT OF MAIN UNIT:					∃ inch			Pound (lbs)	
The supplier shall ensign minimum of 8 years a expected lifecycle of to No of years:  (Fig. 1) The supplier shall ensign minimum of 8 years are expected lifecycle of to No of years:  (Fig. 2) The supplier shall ensign minimum of 8 years are expected lifecycle of to No of years:				after i the e	nstallation,				

SUPPLY, DELIVERY, INSTALLATION AND COMMISSION ONE (1) UNIT OF WATER BATH FOR HAEMATOLOGY LAB, DEPARTMENT OF LABORATORY SERVICES, MINISTRY OF HEALTH.

#### SECTION 4 – WARRANTY UNDERTAKING FORM

Tenderer, on behalf of the manufacturer, acknowledged and agrees that when equipment is under the warranty period, must cover the scope of normal warranty below at no additional cost:

#### NORMAL WARRANTY

- Warrants the supplied medical equipment and its accessories to be in good condition, in working order and free
  from defects to the extend such equipment do not comply with specifications, under normal use for the warranty
  period. The scope of warranty covers to its maximum extent permitted by applicable law.
- During warranty, tenderer must rectify issues arise from any mechanical, technical or software faulty as soon as it is reported.
- Exchange warranty; Providing replacement units/OEM parts:
  - A. Warranty against defects Manufacturing defects or Equipment malfunction resulted from mechanical, electrical or software failure during Commissioning or within the first months of use
  - B. Faulty workmanship or unsatisfactory condition during delivery or commissioning
  - C. If a unit or accessory is deemed used item or refurbished item (not a new unit) by the user and BME Unit.
- Planned Preventive Maintenance (PPM) PER YEAR according to Manufacturer's Preventive Maintenance Guideline
  and to include one-time replacements of battery at the end of warranty period or any other relevant parts to
  prolong equipment lifespan.

#### **EXCLUSION FROM WARRANTY**

MOH understand that the following circumstances are not covered in the warranty and Tenderer may quote for repair and subject to MOH approval:

- Unauthorized modifications an alteration or repair by anyone other than the Manufacturer or Authorized agent during warranty period.
- Accidental damage or problems caused by negligence or mishandling, subject to appropriate justification by both parties.
- Vandalism and Natural disasters
- Normal wear and tear

OTHER	

Tenderer may propose below to include items or terms which is not listed in the exclusion list above for N	MOH consideration
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TENDERER ACI	KNOWLEDGMENT		 

COMPANY CHOP AND SIGNATURE