

TENDER REFERENCE NO.: KK/33/2026/SSBH

**MINISTRY OF HEALTH
NEGARA BRUNEI DARUSSALAM**

**PROVISION OF MAINTENANCE SERVICES FOR PEST AND
SNAKE CONTROL SERVICES FOR SURI SERI BEGAWAN
HOSPITAL, KUALA BELAIT FOR A PERIOD OF ONE (1)
YEAR**

TENDER FEES : \$10.00

RECEIPT NO. :

CLOSING DATE : ON TUESDAY, 31st March 2026

TIME : 2.00 PM

FOA :

**THE CHAIRMAN
MINI TENDER BOARD, TENDER BOX
GROUND FLOOR, MINISTRY OF HEALTH
COMMONWEALTH DRIVE
BANDAR SERI BEGAWAN BB3910
NEGARA BRUNEI DARUSSALAM**

(CLUSTERING)

SECTION 2

SPECIFICATIONS

TENDER REFERENCE NO: KK/33/2026/SSBH

**INVITATION TO TENDER
PROVISION OF MAINTENANCE SERVICES FOR PEST CONTROL AND SNAKE SERVICES FOR
SURI SERI BEGAWAN HOSPITAL, KUALA BELAIT FOR A PERIOD OF ONE (1) YEAR**

SCOPE OF WORK

1. **LOCATION OF SITE**

the site is situated at the buildings within Suri Seri Begawan Hospital, Kuala Belait compound.

2. **SCOPE OF WORK**

the works require to provide services following:

- Rodent flushing services
- Cockroaches prevention services
- Ants prevention services
- Bee hives
- Anti-termites
- Snake control

Pest control services need to be done **upon S.O's Instruction and based on work request from end users complain**. Including inspection, site visit routine checks and maintenance check if works required to be done.

DESCRIPTION	SERVICES
<u>RODENT FLUSHING SERVICES</u>	
Rodent flushing	Clean & report condition & when required (Upon S.O Instruction)
Site visitation	Clean & report condition & when required (Upon S.O Instruction)
Deployment of glue traps and rodentical baits in the ceiling and etc	Clean & report condition & when required (Upon S.O Instruction)
Disposal of any dead/ caught rodent	Clean & report condition & when required (Upon S.O Instruction)
<u>COCKROACHES PREVENTION SERVICES</u>	
Cockroaches	Clean & report condition & when required (Upon S.O Instruction)
Site visitation	Clean & report condition & when required (Upon S.O Instruction)
Apply chemicals: spray, fogging at affected area	Clean & report condition & when required (Upon S.O Instruction)
Disposal of any dead / Caught cockroaches	Clean & report condition & when required (Upon S.O Instruction)
<u>ANTS PREVENTION SERVICES</u>	
Ant prevention	Clean & report condition & when required (Upon S.O Instruction)

DESCRIPTION	SERVICES
site visitation	Clean & report condition & when required (Upon S.O Instruction)
Apply chemicals: spray, fogging at affected area	Clean & report condition & when required (Upon S.O Instruction)
Disposal of any deads/caught ants	Clean & report condition & when required (Upon S.O Instruction)
<u>BEE HIVES</u>	
Site visitation	Clean & report condition & when required (Upon S.O Instruction)
Remove bee hive with chemical, and tools	Clean & report condition & when required (Upon S.O Instruction)
<u>ANTI- TERMITES</u>	
Anti-termites	Clean & report condition & when required (Upon S.O Instruction)
Site Visitation	Clean & report condition & when required (Upon S.O Instruction)
Apply chemicals: spray, injection to the ground floor at affected area or wherever necessary	Clean & report condition & when required (Upon S.O Instruction)
<u>SNAKE CONTROL</u>	
Site visitation	Clean & report condition & when required (Upon S.O Instruction)
Apply chemicals: possible hideouts or paths	Clean & report condition & when required (Upon S.O Instruction)
Disposal of any dead/caught snake	Clean & report condition & when required (Upon S.O Instruction)

SCHEDULE OF PRICES
(SUMMARY OF QUOTATION PRICE)

SCOPE OF WORK

ITEM NO.	DESCRIPTION	UNIT	QTY
1	<p>On-site pest control services inclusive:</p> <p>The scope of work includes to supply of labour, tools and chemicals to do the affected area as mentioned, for the above mentioned work services including pest control services related works as mentioned in the scope of works within a period of one (01) year. Claim based on no. of visit upon S.O 's instruction. (No. of site visit on request minimum of 5 visits in a year and maximum no. of visits: 15 times in a year)</p> <p><u>Location:</u></p> <ul style="list-style-type: none"> ▪ Suri Seri Begawan Hospital Building (Block R, Block B, Block Q, Block H, Block D, Block F, Block A, Block L, Block J, Block E, Block G, Block K, Block C and Block M) ▪ MCH & Dental Building ▪ Multi-purpose Hall ▪ Estate Management Section ▪ Learning & Development Centre ▪ Mental Health Unit Building ▪ Kuala Belait Dialysis Centre ▪ Speech Theraphy Building ▪ Occupational Theraphy Building ▪ Nurses Home Building <p>Note: Payments will be claimed based on:</p> <ul style="list-style-type: none"> - Work request from end user - Site visit - S.O 's Instruction to proceed the works <p>Note to tenderer: Failure to fill up site visit form may result to disqualification and non-comply to the tender/quotation</p>	No. of visit	15

FAILURE TO COMPLY

Failure to complete the job within the specified time the supervising officer may take appropriate action and impose a penalty of \$ 30.00 per day to the awarded contractor

If the contractor, after receipt of a written notice from the supervising officer requiring compliance within seven (07) days, fails to comply with such further drawing and/or Superintending Officer's Instruction, the supervising officer may employ and pay other party to execute any works whatsoever which maybe necessary to give effect thereto and all-costs incurred in connection therewith shall be recoverable from the awarded contractor by the supervising officer as a debt or maybe deducted by him from any money due or become due to the contractor.

SECTION 3

TENDER FORM

To:

TENDER REFERENCE NO: KK/33/2026/SSBH

INVITATION TO TENDER

PROVISION OF MAINTENANCE SERVICES FOR PEST CONTROL AND SNAKE SERVICES FOR SURI SERI BEGAWAN HOSPITAL, KUALA BELAIT FOR A PERIOD OF ONE (1) YEAR

SCHEDULE OF PRICES (SUMMARY OF QUOTATION PRICE)

SCOPE OF WORK

ITEM NO.	DESCRIPTION	UNIT	RATE	AMOUNT		
				QTY	\$	CENT
1	<p>On-site pest control services inclusive:</p> <p>The scope of work includes to supply of labour, tools and chemicals to do the affected area as mentioned, for the above mentioned work services including pest control services related works as mentioned in the scope of works within a period of one (01) year. Claim based on no. of visit upon S.O 's instruction. (No. of site visit on request minimum of 5 visits in a year and maximum no. of visits: 15 times in a year)</p> <p><u>Location:</u></p> <ul style="list-style-type: none"> ▪ Suri Seri Begawan Hospital Building (Block R, Block B, Block Q, Block H, Block D, Block F, Block A, Block L, Block J, Block E, Block G, Block K, Block C and Block M) ▪ MCH & Dental Building ▪ Multi-purpose Hall ▪ Estate Management Section ▪ Learning & Development Centre ▪ Mental Health Unit Building ▪ Kuala Belait Dialysis Centre ▪ Speech Therapy Building ▪ Occupational Therapy Building ▪ Nurses Home Building <p>Note: Payments will be claimed based on:</p> <ul style="list-style-type: none"> - Work request from end user - Site visit - S.O 's Instruction to proceed the works <p>Note to tenderer: Failure to fill up site visit form may result to disqualification and non-comply to the tender/quotation</p>	No. of visit	15			
TOTAL AMOUNT FOR ONE (1) YEAR						

FAILURE TO COMPLY

Failure to complete the job within the specified time the supervising officer may take appropriate action and impose a penalty of \$ 30.00 per day to the awarded contractor

If the contractor, after receipt of a written notice from the supervising officer requiring compliance within seven (07) days, fails to comply with such further drawing and/or Superintending Officer's Instruction, the supervising officer may employ and pay other party to execute any works whatsoever which maybe necessary to give effect thereto and all-costs incurred in connection therewith shall be recoverable from the awarded contractor by the supervising officer as a debt or maybe deducted by him from any money due or become due to the contractor.

SECTION 2 – PRICING PROPOSAL

PURCHASE PRICE

Tenderer to offer an Outright Purchase Price for MINISTRY OF HEALTH to purchase all the items listed in SECTION 1- USER REQUIREMENTS with:

1. Normal Warranty provided by Tenderer/Manufacturer
2. Normal Warranty + 1 Years Post Warranty Comprehensive Maintenance Service
3. Normal Warranty + 3 Years Post Warranty Comprehensive Maintenance Service

See Warranty in SECTION 4 - WARRANTY UNDERTAKING FORM

*Post Warranty Comprehensive Maintenance Service – Tenderer to include the cost of Comprehensive Maintenance Service after the warranty period in the Total Cost.

PURCHASE PRICE	1. NORMAL WARRANTY PROVIDED BY TENDERER/MANUFACTURER	BND\$	NORMAL WARRANTY PERIOD: <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;"></td> <td style="text-align: center;">2 YEARS</td> </tr> <tr> <td style="text-align: center;">OTHERS:</td> <td style="text-align: center;">YEARS</td> </tr> </table>			2 YEARS	OTHERS:	YEARS
		2 YEARS						
	OTHERS:	YEARS						
2. NORMAL WARRANTY + 3 YEARS POST WARRANTY COMPREHENSIVE MAINTENANCE SERVICE	TOTAL COST BND\$	NORMAL WARRANTY PERIOD: <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;"></td> <td style="text-align: center;">2 YEARS</td> </tr> <tr> <td style="text-align: center;">OTHERS:</td> <td style="text-align: center;">YEARS</td> </tr> </table>			2 YEARS	OTHERS:	YEARS	
	2 YEARS							
OTHERS:	YEARS							
3. NORMAL WARRANTY + 5 YEARS POST WARRANTY COMPREHENSIVE MAINTENANCE SERVICE	TOTAL COST BND\$	NORMAL WARRANTY PERIOD: <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;"></td> <td style="text-align: center;">2 YEARS</td> </tr> <tr> <td style="text-align: center;">OTHERS:</td> <td style="text-align: center;">YEARS</td> </tr> </table>			2 YEARS	OTHERS:	YEARS	
	2 YEARS							
OTHERS:	YEARS							

SECTION 2 – PROCUMENT AND TECHNICAL SPECIFICATION				
BRAND:				
MODEL:				
COUNTRY OF ORIGIN:				
UNIT PRICE (B\$):				
TOTAL PRICE (B\$):				
WHERE MARKETED:				
YEAR INTRODUCED TO MARKET:				
DELIVERY TIME:				
PRICE VALIDITY:	[AT LEAST ONE (1) YEAR PRICE VALIDTY]			
DETAILED BROCHURE INCLUDED?	YES		NO	<input checked="" type="checkbox"/> Where appropriate
USER AND SERVICE MANUALS:	YES		NO	Tenderers to acknowledge that they must provide at least TWO sets of USER AND SERVICE manuals when applying commissioning form. One Set for End User, One Set for BME. (Please provide hardcopy or softcopy)
MAINS POWER SUPPLY:				
POWER RATINGS:				
EQUIPMENT AMBIENT OPERATING TEMPERATURE RANGE:				
BATTERY BACKUP:				
INTERNATIONAL SAFETY STANDARD:				
TECHNICAL SUPPORT:	NO OF LOCAL ENGINEER/TECHNICIAN: NEAREST OVERSEA SUPPORT:			
DIMENSIONS OF MAIN UNIT:				MM / CM / INCH
WEIGHT OF MAIN UNIT:				KG / G / LBS
EQUIPMENT WHOLE LIFE TIME SUPPORT:	Number of years, spare parts are available after the installation of the equipment: _____ years			

SECTION 4 – WARRANTY UNDERTAKING FORM (PAGE 1)

Tenderer, on behalf of the manufacturer, acknowledged and agrees that when equipment is under Warranty period, must cover the scope of normal warranty below at no additional cost:

NORMAL WARRANTY

- Warrants the supplied medical equipment and its accessories to be in good condition, in working order and free from defects to the extend such equipment do not comply with specifications, under normal use for the warranty period. The scope of warranty covers to its maximum extent permitted by applicable law.
- During warranty, tenderer must rectify issues arise from any mechanical, technical or software faulty as soon as it is reported.
- **Exchange warranty**; Providing replacement units:
 - A. Warranty against defects – Manufacturing defects or Equipment malfunction resulted from mechanical, electrical or software failure during Commissioning or within the first _____ months of use
 - B. Faulty workmanship or unsatisfactory condition during delivery or commissioning
 - C. If a unit or accessory is deemed used item or refurbished item (not a new unit) by the user and BME Unit.
- **Two time Planned Preventive Maintenance (PPM) PER YEAR** according to Manufacturer’s Preventive Maintenance Guideline, including one-time replacements of PM Kits, batteries and any relevant parts to prolong equipment lifespan.

EXCLUSION FROM WARRANTY

MOH understand that the following circumstances are not covered in the warranty and Tenderer may quote for repair and subject to MOH approval:

- Unauthorized modifications - an alteration or repair by anyone other than the Manufacturer or Authorized agent during warranty period.
- Accidental damage or problems caused by negligence or mishandling, subject to appropriate justification by both parties.
- Vandalism and Natural disasters
- Normal wear and tear

POST WARRANTY COMPREHENSIVE MAINTENANCE SERVICE

Tenderer must provide a comprehensive maintenance service after the warranty period.

The scope for **Comprehensive Maintenance Service** consists of:

- A. **Inspection Maintenance (IM)**
- B. **Corrective Maintenance (CM) and**
- C. **Planned Preventive maintenance (PPM)**
- D. **Breakdown calls**

TENDERER ACKNOWLEDGMENT

COMPANY CHOP AND SIGNATURE

SECTION 4 – WARRANTY UNDERTAKING FORM (PAGE 2)

A. Inspection Maintenance (IM)

- Must be conducted every six (6) months starting from warranty expiry date
- Issuance of IM Report to End User and Biomedical Engineering Unit of respective Facilities (BME)
- Physical hardware checks on main unit/system and all supplied accessories
- System, Software and Application checkup – Update to latest version when available
- Performance and Functional testing
- Servicing/Cleaning of dust

B. Corrective Maintenance (CM):

- Repair and replacement of parts with new, quality, and compatible parts within thirty (30) days after receipt of reported problem by BME
- Post repair tests with reports to ensure Electrical Safety Test, Performance Test and Functional Test is conducted.

C. Planned Preventive Maintenance (PPM):

- **Two times a year** Comprehensive PPM for every warranty year to ensure equipment is working in maximum condition. (Inclusive of one time PM kits and replaceable items)
- Provide Maintenance Due Date stickers after each PPM

D. Breakdown Call

- Attend to any breakdown call within 24 hours after receipt of reported problem by BME Unit of Respective Facilities preferably during office hours, else after office hours or public holidays (only if it is necessary and urgent)
- Response to Breakdown call: within 30 mins (Office hours) / within 60 mins (Non-Office hours)
- Downtime: Not more than 24 hours after receipt of reported problem by BME unit of Respective Facilities
- If Downtime is expected to be more than 24 hours, Tenderer must provide notice to BME unit indicating the reason of delay with estimation of:
 - ✓ Estimated time of parts to arrive and
 - ✓ Expected no of days for repair completion
 - ✓ Estimated time for loan unit to arrive if not in stock (Leasing).

ADDITIONAL WARRANTY SCOPE FOR LEASING:

Tenderer need to plan and provide a **LOAN UNIT** to End User as soon as possible if equipment downtime is expected to be more than 24 hours after receipt of reported problem from BME (not repairable or need to be remove from service due to requiring parts replacement until the equipment is return back to service.)

TENDERER ACKNOWLEDGMENT

COMPANY CHOP AND SIGNATURE

ANY OTHER EXCLUSION

Tenderer may propose below to include items or terms which is not listed in the exclusion list above for MOH consideration.

TENDERER ACKNOWLEDGMENT

COMPANY CHOP AND SIGNATURE

1. We offer and undertake on your acceptance of our Tender to provide the above-mentioned services in accordance with your Invitation To Tender.
2. Our Tender is fully consistent with and does not contradict or derogate from anything in your Invitation To Tender. We have not qualified or changed any of the provisions of your Invitation To Tender.
3. OUR OFFER IS VALID FOR **TWELVE (12)** CALENDAR MONTHS FROM THE TENDER CLOSING DATE.
4. When requested by you, we shall extend the validity of this offer.
5. We further undertake to give you any further information which you may require.

Dated this _____ day of _____, _____

Signature of authorised officer of Tenderer

Name:

Designation:

Tenderer's official stamp