

TENDER REFERENCE NO.: KK/119/2026/UPP(TC)

**MINISTRY OF HEALTH
NEGARA BRUNEI DARUSSALAM**

**THE SUPPLY, DELIVERY AND MAINTENANCE OF
HEARING AIDS FOR AUDIOLOGY SERVICES,
DEPARTMENT OF OTORHINOLARYNGOLOGY (ORL),
RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS)
HOSPITAL FOR A PERIOD OF TWO (2) YEARS**

TENDER FEES : \$50.00

RECEIPT NO. :

CLOSING DATE : ON Tuesday, 16th June 2026

TIME : 2.00 PM

FOA :

**THE CHAIRMAN
MINI TENDER BOARD, TENDER BOX
GROUND FLOOR, MINISTRY OF HEALTH
COMMONWEALTH DRIVE
BANDAR SERI BEGAWAN BB3910
NEGARA BRUNEI DARUSSALAM**

(CLUSTERING)

SECTION 2

SPECIFICATION

TENDER REFERENCE NO.: KK/119/2026/UPP(TC)

**INVITATION TO TENDER
THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY
SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY (ORL), RAJA ISTERI PENGIRAN
ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS**

DELIVERY PERIOD	NOT LATER THAN 4 WEEKS
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NO.	ITEM DESCRIPTIONS AND SPECIFICATIONS	PACKING SIZE	TOTAL QUANTITY REQUESTED
1	THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS - Please see attachment for the specification	UNIT	240 UNITS

NO.	TERMS AND CONDITIONS
1	Tenderer must be registered with the Ministry of Health.
2	TENDER FORM should be filled completely including the USER REQUIREMENT FORM (if available). Submission of incomplete form MAY cause DISQUALIFICATION OF TENDER .
3	Each tenderer is allowed to quote ONE BRAND WITH ONE PRICE ONLY for each item. Submission of more than one brand and price will cause DISQUALIFICATION OF TENDER .
4	All consumables supplied throughout this tender <u>shall</u> have a minimum expiry date of twelve (12) months / on delivery . Should the consumables be urgently needed, provision of consumables with expiry date of less than twelve (12) months should be first agreed by the User before delivery is made.
5	Brochures / catalogues should be submitted / attached with tender document.
6	Samples should be submitted together with tender or within fourteen (14 days) of the tender closing date (if applicable).
7	DELIVERY PERIOD: Not later than 4 weeks Staggered delivery upon request
8	PRICE VALIDITY: The quotation shall remain valid for 12 MONTHS from the final date for the submission of the quotation and no supplier may withdraw his/her quotation within that period. The Government reserves the right to extend this period if deemed necessary provided that such extension to the quotation validity period shall have written consent of the supplier(s).

Section/Unit	Audiology Services, Otorhinolaryngology Department (ORL), Raja Isteri Pengiran Anak Saleha Hospital	Section/Unit Ref No.:	
Person to Contact	Name: Nurrul Akmar Halem Audiology Unit, Otorhinolaryngology Department (ORL), Raja Isteri Pengiran Anak Saleha Hospital	Tel.No.:	2242424 ext 5309
	E-mail: Nurrul.halem@moh.gov.bn	Fax No.:	

Lampiran: Spesifikasi ABP Jenis Kekuatan Tinggi

Description		
240 unit of hearing aid		
Suitable for severe to profound hearing loss, all audiometric configuration		
Behind-the-ear hearing (BTE) with interchangeable standard (damped/undamped) and paediatric hooks (damped/ undamped)		
3 pairs of right and left cables for programming		
1 unit of NoahLink Wireless		
Updated CD/thumbdrive Software for programming		
Interfaces with NOAHLINK/ NoahLink Wireless / HiPro2/ AirLink		
Technical Data:		
2cc coupler		
Frequency range	: 100-4700Hz	
OSPL90 (peak)	: Between 134dB SPL to 141dB SPL	
Full on gain (peak)	: Between 78dB SPL to 84dB SPL	
Features		
Fitting formulas	: NAL-NL2, DSL v5a	
Fitting Bandwidth	: At least 6KHz	
Fitting band	: At least 12	
Manual Program	: At least 3	
Push button (program / volume)		
Multiple Directionality Options		
Noise management		
Compatible with wireless communication system		
Other features		
▪	Wireless connectivity between two hearing aids	
▪	Frequency lowering	
▪	Improves soft speech understanding	
▪	Feedback management system	
Additional requirements		
▪	Paediatric earhook	70 units
▪	Lockable battery compartment for paediatric cases	70 units
▪	Demo set	3 units
▪	Custom ear mould (soft)	240 units
Each hearing aid should include the following:		
▪	Warranty 2 years	
▪	1 set hearing aid kit consisting of a SafeLine™, drying capsules, drying beaker, air puffer, battery tester and cleaning tools	
▪	At least two (2) packets of zinc air batteries	

SECTION 3
FORMS TO BE USED

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SCHEDULE 1 – TENDER FORM

To:

TENDER REFERENCE NO.: KK/119/2026/UPP(TC)

INVITATION TO TENDER

THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY (ORL), RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS

TENDER OF (*name of tenderer*) _____

Company/Business Registration No.: _____

Tender Closing Date: _____

DELIVERY PERIOD	
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USER'S REQUIREMENTS				VENDOR'S OFFER						
NO.	ITEM DESCRIPTIONS AND SPECIFICATIONS	PACKING SIZE	TOTAL QUANTITY REQUESTED	ITEM DESCRIPTIONS AND SPECIFICATIONS	PART/ CATALOGUE NUMBER AND BRAND	PACKING SIZE	TOTAL QUANTITY OFFERED	COST PER PACK (COST PER UNIT) (B\$)	TOTAL COSTS (B\$) (1 YEAR)	TOTAL COSTS (B\$) (2 YEARS)
1	THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS	UNIT	240 UNITS							

Description		YES (√)	NO (X)	please specify (where necessary)
240 unit of hearing aid				
Suitable for severe to profound hearing loss, all audiometric configuration				
Behind-the-ear hearing (BTE) with interchangeable standard (damped/undamped) and paediatric hooks (damped/undamped)				
3 pairs of right and left cables for programming				
1 unit of NoahLink Wireless				
Updated CD/thumbdrive Software for programming				
Interfaces with NOAHLINK/ NoahLink Wireless / HiPro2/ AirLink				
Technical Data:				
2cc coupler				
Frequency range	: 100-4700Hz			
OSPL90 (peak)	: Between 134dBSPL to 141dBSPL			
Full on gain (peak)	: Between 78dBSPL to 84dBSPL			
Features				
Fitting formulas	: NAL-NL2, DSL v5a			
Fitting Bandwidth	: At least 6KHz			
Fitting band	: At least 12			
Manual Program	: At least 3			
Push button (program / volume)				
Multiple Directionality Options				
Noise management				
Compatible with wireless communication system				
Other features				
▪	Wireless connectivity between two hearing aids			
▪	Frequency lowering			
▪	Improves soft speech understanding			
▪	Feedback management system			

Description		YES (√)	NO (X)	please specify (where necessary)
Additional requirements				
▪	Paediatric earhook	70 units		
▪	Lockable battery compartment for paediatric cases	70 units		
▪	Demo set	3 units		
▪	Custom ear mould (soft)	240 units		
Each hearing aid should include the following:				
▪	Warranty 2 years			
▪	1 set hearing aid kit consisting of a SafeLine™, drying capsules, drying beaker, air puffer, battery tester and cleaning tools			
▪	At least two (2) packets of zinc air batteries			

NO.	TERMS AND CONDITIONS	VENDOR'S OFFER (PLEASE STATE)
1	Tenderer must be registered with the Ministry of Health.	
2	TENDER FORM should be filled completely including the USER REQUIREMENT FORM (if available). Submission of incomplete form MAY cause DISQUALIFICATION OF TENDER.	
3	Each tenderer is allowed to quote ONE BRAND WITH ONE PRICE ONLY for each item. Submission of more than one brand and price will cause DISQUALIFICATION OF TENDER.	
4	All consumables supplied throughout this tender <u>shall</u> have a minimum expiry date of twelve (12) months / on delivery . Should the consumables be urgently needed, provision of consumables with expiry date of less than twelve (12) months should be first agreed by the User before delivery is made.	
5	Brochures / catalogues should be submitted / attached with tender document.	
6	Samples should be submitted together with tender or within fourteen (14 days) of the tender closing date (if applicable).	
7	DELIVERY PERIOD: Not later than 4 weeks Staggered delivery upon request	(Yes / No) (If No, please specify)
8	PRICE VALIDITY: The quotation shall remain valid for 12 MONTHS from the final date for the submission of the quotation and no supplier may withdraw his/her quotation within that period. The Government reserves the right to extend this period if deemed necessary provided that such extension to the quotation validity period shall have written consent of the supplier(s).	

1. We offer and undertake on your acceptance of our Tender to supply and deliver the above mentioned goods in accordance with your Invitation To Tender.
2. Our Tender is fully consistent with and does not contradict or derogate from anything in your Invitation To Tender. We have not qualified or changed any of the provisions of your Invitation To Tender.
3. We shall execute a formal agreement in the appropriate form set out in Section 4 – Contract of the Invitation to Tender together with such further terms and conditions, if any, agreed between the Government and us.
4. OUR OFFER IS VALID FOR **TWELVE (12)** CALENDER MONTHS FROM THE TENDER CLOSING DATE.
5. When requested by you, we shall extend the validity of this offer.
6. We further undertake to give you any further information which you may require.

Dated this day of 20 .

Signature of authorised officer of Tenderer
Name:
Designation:

Tenderer's official stamp:

SCHEDULE 2 - INFORMATION SUMMARY

- 2.1 Tenderers shall provide in this Schedule the following information:
- a. Management summary
 - b. Company profile (including Contractor and sub-contractor(s), if any)
 - c. Years of experience (as of the Tender Closing Date) of the Contractor and sub-contractor(s) in the:
 - *Supply and delivery of Ultrasound Consumables*
 - d. Other information which is considered relevant

SCHEDULE 3 – SUB-CONTRACTS

- 3.1 Tenderers shall complete Table 3.1 with information about all the companies involved in the provision of the services and items specified in this tender. This shall include details about the Contractor and each sub-contractor involved, as well as their respective responsibilities.
- 3.2 Tenderers shall also indicate in Table 3.1 any alliance relationship established with each sub-contractor. An alliance is defined as a formal and binding business relationship between the allied parties.

Table 3.1 Responsibility Table

Company Name	Responsibility Description	Alliance Relationship between Contractor and Sub-contractor(s)		
		Alliance Exists? (Y/N)	Date Established	Alliance Description
Contractor				
		Not Applicable	Not Applicable	Not Applicable
Sub-contractor(s)				

SCHEDULE 4 – COMPANY’S BACKGROUND

- 4.1 Each of the companies involved in this tender, including Contractor and sub-contractor(s) (if any), shall provide information on the company’s background, scope of operations, financial standing and certified copy of its Certificate of Incorporation or Certificate of Registration (as the case may be).

SCHEDULE 5 – REFERENCES

5.1 Tenderers shall submit a list of customers in Table 5.1 to whom the Contractor has provided similar services and items as specified in this tender in the recent 5 years as of the Tender Closing Date.

Table 5.1 References of previous customers

Customer Name and Address	Customer Type (Govt or Quasi Govt)*	Contact Person	Title	Contact Number, Fax Number and E-mail Address

***Note: Tenderers shall indicate whether the customer is a Government or Quasi Government organisation. A Quasi Government is defined as an organisation which (1) is managed and controlled by the Government; or (2) has at least 50% shares being held by the Government. Please leave the column blank if the customer is neither a Government or Quasi Government organisation.**

5.2 The Ministry of Health shall treat all the information submitted under this schedule in strict confidence.

5.3 The Ministry of Health reserves the right to contact the references for tender assessment purposes.

SCHEDULE 6 - SUBMISSION OF SAMPLE

- 6.1 Tenderers shall submit the Submission of Sample form below in respect of the items specified in this tender.
- 6.2 Samples of the items to be submitted shall be:
 - a. identical in packing and manufacture to the items to be offered by the Tenderer; and
 - b. marked with the corresponding item number of the tender.

SUBMISSION OF SAMPLE FORM

To:

TENDER REFERENCE NO.: KK/119/2026/UPP(TC)

**INVITATION TO TENDER
THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY
SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY (ORL), RAJA ISTERI PENGIRAN
ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS**

SUBMISSION OF SAMPLE FORM OF (NAME OF TENDERER)

ITEM NO.	DESCRIPITON	SAMPLE SUBMITTED (indicate with ✓)	SAMPLE NOT SUBMITTED (indicate with ✕)	OFFERED/ NOT OFFERED (indicate as appropriate)
1	THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS			

We understand as stated in the Instructions To Tenderers that Tenders without samples shall not be considered.

Tenderer's official stamp:

(signature of authorized officer of Tenderer)

Name:

Designation:

Date:

FOR OFFICE USE

Date of receipt : _____

Receiving Officer : _____