

TENDER REFERENCE NO.: KK/129/2026/HTD

**MINISTRY OF HEALTH
NEGARA BRUNEI DARUSSALAM**

**SUPPLY, DELIVERY, INSTALLATION, TESTING AND
COMMISSIONING OF TYMPANIC THERMOMETER FOR
MINISTRY OF HEALTH**

TENDER FEES : \$30.00

RECEIPT NO. :

CLOSING DATE : ON TUESDAY, 28th July 2026

TIME : 2.00 PM

FOA :

**THE CHAIRMAN
MINI TENDER BOARD, TENDER BOX
GROUND FLOOR, MINISTRY OF HEALTH
COMMONWEALTH DRIVE
BANDAR SERI BEGAWAN BB3910
NEGARA BRUNEI DARUSSALAM**

(CLUSTERING)

SECTION 2

SPECIFICATIONS AND REQUIREMENTS

TENDER REFERENCE NO: KK/129/2026/HTD

**INVITATION TO TENDER
SUPPLY, DELIVERY, INSTALLATION, TESTING, AND COMMISSIONING OF TYMPANIC
THERMOMETER FOR MINISTRY OF HEALTH**

SCOPE OF WORK	
1. Supply of five hundred and thirteen (523) units of Non-Rechargeable Tympanic Thermometer with following distributions:	
Location	Quantity
Health services	260 units
Emergency Medical Ambulance Services (EMAS)	100 units
RIPAS Hospital	45 units
PMMPMHAMB Hospital	50 units
SSB Hospital	50 units
PIHM Hospital	18 units
2. Supply of one hundred and thirty-four (134) units of Rechargeable Tympanic Thermometer with the following distribution:	
Location	Quantity
RIPAS Hospital	112 units
PIHM Hospital	22 units

SECTION 1 - USER REQUIREMENTS	
1	EQUIPMENT SPECIFICATION
Item 1: Non-Rechargeable Tympanic Thermometer Quantity: 523 units	
Measured temperature type	The device shall be a professional grade tympanic (ear) infrared thermometer used to measure body temperature through the ear canal suitable for hospital use.
Measurement Range	Measure temperature range of 34.0 °C to 42.2 °C or equivalent
Temperature reading	Temperature reading display in degree Celsius (°C)
Measurement time	Temperature reading within ≤ 2 seconds or better
Accuracy	Shall have an accuracy of ±0.2 °C or better
Display	Shall have a backlit digital display for clear reading
Features	The thermometer shall include a probe cover dispenser and ejection mechanism to reduce contact with used probe covers.
	Each thermometer shall be supplied with a plastic casing to protect the device from damage and mishandling.
Power	Shall be battery operated, AA or AAA battery
	With Auto power-off function
Accessories	Shall use disposable, latex-free probe covers
	Each thermometer shall be supplied with 500 pcs of disposable probe covers
Item 2: Rechargeable Tympanic Thermometer Quantity: 134 units	
Measured temperature type	The device shall be a professional grade tympanic (ear) infrared thermometer used to measure body temperature through the ear canal suitable for hospital use.
Measurement Range	Measure temperature range of 34.0 °C to 42.2 °C or equivalent
Temperature reading	Temperature reading display in degree Celsius (°C)
Measurement time	Temperature reading within ≤ 2 seconds or better
Accuracy	Shall have an accuracy of ±0.2 °C or better
Display	Shall have a backlit digital display for clear reading
Features	The thermometer shall include a probe cover dispenser and ejection mechanism to reduce contact with used probe covers.
	Each thermometer shall be supplied with a plastic casing to protect the device from damage and mishandling.
Power	Comes with Rechargeable battery
	With Auto power-off function
Accessories	Shall use disposable, latex-free probe covers
	Each thermometer shall be supplied with 500 pcs of disposable probe covers

2	END-USER TRAINING
2.1	Conduct user training to the all-end users by an application specialist or competent local engineer including but not limited to: ▪ Basic user operation, user troubleshooting and user maintenance ▪ Provide Operating manual (Hardcopy and/or Softcopy)
2.2	Tenderer must prepare a training attendance or proof of training done to end user during commissioning and the refresher course (6) months after commissioning.

3	TECHNICAL TRAINING
3.1	Introductory Technical Training to Biomedical Engineers and Technicians at BME Office by competent Tenderer's Engineer/Technicians that includes but not limited to: ▪ Troubleshooting and basic corrective maintenance ▪ Handling and basic inspection maintenance *(Two sessions/groups if required)

4	WARRANTY
4.1	Tenderer to include warranty period of at least one (1) year
4.2	Tenderers to ACKNOWLEDGE the Warranty Undertaking Form in Section 4 stating the terms of warranty provided for the equipment in the tender for the period of two years. This includes but not limited to: ▪ Scope of Warranty ▪ Planned Preventive Maintenance during warranty (one of which includes battery replacement at the end of warranty period).

5	PRODUCT DEMONSTRATION (UPON REQUIREMENT)
5.1	If requested by the Government, vendor shall provide a product demonstration as part of the evaluation process. The tenderer shall provide either of the following demonstration modes: ▪ Physical Demonstration (In-Person): A complete working unit must be brought to the designated demonstration site as specified by the procuring team. The demonstration shall be conducted by qualified personnel from the supplier.

SECTION 2 - PRICE PROPOSAL		
PURCHASE PRICE	NON-RECHARGEABLE THERMOMETER	
	RECHARGEABLE THERMOMETER	

SECTION 3 - PROCUREMENT AND TECHNICAL SPECIFICATION	
BRAND:	MODEL:
COUNTRY OF ORIGIN:	YEAR INTRODUCED TO MARKET:
WARRANTY PERIOD:	LAST COUNTRY SOLD TO:
PRICE VALIDITY: [AT LEAST <u>ONE (1) YEAR</u> PRICE VALIDTY]	DELIVERY TIME:

SECTION 3 - PROCUREMENT AND TECHNICAL SPECIFICATION
AUTHORIZED DISTRIBUTOR: (AUTHORIZED DISTRIBUTOR LETTER ATTACHED)
DETAILED BROCHURE INCLUDED
USER AND SERVICE MANUALS:
MAINS POWER SUPPLY:
BATTERY:
POWER ADAPTER/CHARGER OUTPUT RATING:
EQUIPMENT AMBIENT OPERATING TEMPERATURE RANGE:
INTERNATIONAL SAFETY STANDARD Must comply to at least 1 safety Standards and certification (Please attached the copy of stated standards and certifications)
NUMBER OF TECHNICAL SUPPORT (ENGINEER/TECHNICIAN) Please provide training or certification for locals who is trained/certified
DIMENSIONS AND WEIGHT OF MAIN UNIT:
EQUIPMENT WHOLE LIFE TIME SUPPORT:

SECTION 4 – WARRANTY UNDERTAKING FORM

Tenderer, on behalf of the manufacturer, acknowledged and agrees that when equipment is under the warranty period, must cover the scope of normal warranty below at no additional cost:

NORMAL WARRANTY

- Warrants the supplied medical equipment and its accessories to be in good condition, in working order and free from defects to the extent such equipment do not comply with specifications, under normal use for the warranty period. The scope of warranty covers to its maximum extent permitted by applicable law.
- During warranty, tenderer must rectify issues arise from any mechanical, technical or software faulty as soon as it is reported.
- **Exchange warranty;** Providing replacement units:
 - A. Warranty against defects – Manufacturing defects or Equipment malfunction resulted from mechanical, electrical or software failure during Commissioning or within the first _____ months of use
 - B. Faulty workmanship or unsatisfactory condition during delivery or commissioning
 - C. If a unit or accessory is deemed used item or refurbished item (not a new unit) by the user and BME Unit.
- **Two time Planned Preventive Maintenance (PPM) PER YEAR** according to Manufacturer's Preventive Maintenance Guideline and to include one-time replacements of battery at the end of 2 years warranty period or any other relevant parts to prolong equipment lifespan.

EXCLUSION FROM WARRANTY

MOH understand that the following circumstances are not covered in the warranty and Tenderer may quote for repair and subject to MOH approval:

- Unauthorized modifications - an alteration or repair by anyone other than the Manufacturer or Authorized agent during warranty period.
- Accidental damage or problems caused by negligence or mishandling, subject to appropriate justification by both parties.
- Vandalism and Natural disasters
- Normal wear and tear

ANY OTHER EXCLUSION

Tenderer may propose below to include items or terms which is not listed in the exclusion list above for MOH consideration.

NO.	TERMS AND CONDITIONS
1	Tenderer must be registered with the Ministry of Health.
2	TENDER FORM should be filled completely including the USER REQUIREMENT FORM (if available). Submission of incomplete form <u>MAY</u> cause DISQUALIFICATION OF TENDER.
3	Each tenderer is allowed to quote ONE BRAND WITH ONE PRICE ONLY for each item. Submission of more than one brand and price will cause DISQUALIFICATION OF TENDER.
4	All consumables supplied throughout this tender <u>shall</u> have a minimum expiry date of twelve (12) months / on delivery (if applicable). Should the consumables be urgently needed, provision of consumables with expiry date of less than twelve (12) months should be first agreed by the User before delivery is made (if applicable).
5	Brochures / catalogues should be submitted / attached with tender document.
6	Any room renovation which may be required, it is mandatory to conduct site visit (if applicable)
7	Samples should be submitted together with tender or within fourteen (14 days) of the tender closing dates (if applicable).
8	DELIVERY PERIOD: (Please state) Not More Than 90 days upon confirmation
9	PRICE VALIDITY: The quotation shall remain valid for 12 MONTHS from the final date for the submission of the quotation and no supplier may withdraw his/her quotation within that period. The Government reserves the right to extend this period if deemed necessary provided that such extension to the quotation validity period shall have written consent of the supplier(s).
10	The equipment supplied must be newly manufactured, unused, and in its original, sealed packaging. The equipment must not be previously owned, refurbished, or reconditioned in any form. During delivery , the vendor is required to provide proof of manufacture date confirming the equipment is new.

SECTION 3
TENDER FORM

To:

TENDER REFERENCE NO: KK/129/2026/HTD

**INVITATION TO TENDER
SUPPLY, DELIVERY, INSTALLATION, TESTING, AND COMMISSIONING OF TYMPANIC
THERMOMETER FOR MINISTRY OF HEALTH**

TENDER OF (name of tenderer) : _____

Company/Business Registration No. : _____

Tender Closing Date : _____

SCOPE OF WORK																	
Please ☒ Tick where appropriate	Yes	No	Remarks														
1. Supply of five hundred and thirteen (523) units of Non-Rechargeable Tympanic Thermometer with following distributions: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"><thead><tr style="background-color: #e0e0e0;"><th style="width: 50%; text-align: center; padding: 5px;">Location</th><th style="width: 50%; text-align: center; padding: 5px;">Quantity</th></tr></thead><tbody><tr><td style="padding: 5px;">Health services</td><td style="text-align: center; padding: 5px;">260 units</td></tr><tr><td style="padding: 5px;">Emergency Medical Ambulance Services (EMAS)</td><td style="text-align: center; padding: 5px;">100 units</td></tr><tr><td style="padding: 5px;">RIPAS Hospital</td><td style="text-align: center; padding: 5px;">45 units</td></tr><tr><td style="padding: 5px;">PMMPMHAMB Hospital</td><td style="text-align: center; padding: 5px;">50 units</td></tr><tr><td style="padding: 5px;">SSB Hospital</td><td style="text-align: center; padding: 5px;">50 units</td></tr><tr><td style="padding: 5px;">PIHM Hospital</td><td style="text-align: center; padding: 5px;">18 units</td></tr></tbody></table>	Location	Quantity	Health services	260 units	Emergency Medical Ambulance Services (EMAS)	100 units	RIPAS Hospital	45 units	PMMPMHAMB Hospital	50 units	SSB Hospital	50 units	PIHM Hospital	18 units			
Location	Quantity																
Health services	260 units																
Emergency Medical Ambulance Services (EMAS)	100 units																
RIPAS Hospital	45 units																
PMMPMHAMB Hospital	50 units																
SSB Hospital	50 units																
PIHM Hospital	18 units																
2. Supply of one hundred and thirty-four (134) units of Rechargeable Tympanic Thermometer with the following distribution: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"><thead><tr style="background-color: #e0e0e0;"><th style="width: 50%; text-align: center; padding: 5px;">Location</th><th style="width: 50%; text-align: center; padding: 5px;">Quantity</th></tr></thead><tbody><tr><td style="padding: 5px;">RIPAS Hospital</td><td style="text-align: center; padding: 5px;">112 units</td></tr><tr><td style="padding: 5px;">PIHM Hospital</td><td style="text-align: center; padding: 5px;">22 units</td></tr></tbody></table>	Location	Quantity	RIPAS Hospital	112 units	PIHM Hospital	22 units											
Location	Quantity																
RIPAS Hospital	112 units																
PIHM Hospital	22 units																

SECTION 1: USER REQUIREMENTS

1 EQUIPMENT SPECIFICATION				
Item 1: Non-Rechargeable Tympanic Thermometer				
Quantity: 523 units				
Please ☒ Tick where appropriate		Yes	No	Remarks
Measured temperature type	The device shall be a professional grade tympanic (ear) infrared thermometer used to measure body temperature through the ear canal suitable for hospital use.			
Measurement Range	Measure temperature range of 34.0 °C to 42.2 °C or equivalent			
Temperature reading	Temperature reading display in degree Celsius (°C)			
Measurement time	Temperature reading within ≤ 2 seconds or better			
Accuracy	Shall have an accuracy of ±0.2 °C or better			
Display	Shall have a backlit digital display for clear reading			
Features	The thermometer shall include a probe cover dispenser and ejection mechanism to reduce contact with used probe covers.			
	Each thermometer shall be supplied with a plastic casing to protect the device from damage and mishandling.			
Power	Shall be battery operated, AA or AAA battery			
	With Auto power-off function			
Accessories	Shall use disposable, latex-free probe covers			
	Each thermometer shall be supplied with 500 pcs of disposable probe covers			

Item 2: Rechargeable Tympanic Thermometer				
Quantity: 134 units				
Please ☒ Tick where appropriate		Yes	No	Remarks
Measured temperature type	The device shall be a professional grade tympanic (ear) infrared thermometer used to measure body temperature through the ear canal suitable for hospital use.			
Measurement Range	Measure temperature range of 34.0 °C to 42.2 °C or equivalent			
Temperature reading	Temperature reading display in degree Celsius (°C)			
Measurement time	Temperature reading within ≤ 2 seconds or better			
Accuracy	Shall have an accuracy of ±0.2 °C or better			
Display	Shall have a backlit digital display for clear reading			
Features	The thermometer shall include a probe cover dispenser and ejection mechanism to reduce contact with used probe covers.			
	Each thermometer shall be supplied with a plastic casing to protect the device from damage and mishandling.			
Power	Comes with Rechargeable battery			No. of measurements in single charge:
	With Auto power-off function			
Accessories	Shall use disposable, latex-free probe covers			
	Each thermometer shall be supplied with 500 pcs of disposable probe covers			

2	END-USER TRAINING			
Please ☒ Tick where appropriate		Yes	No	Remarks
2.1	Conduct user training to the all-end users by an application specialist or competent local engineer including but not limited to: - Basic user operation, user troubleshooting and user maintenance - Provide Operating manual (Hardcopy and/or Softcopy)			
2.2	Tenderer must prepare a training attendance or proof of training done to end user during commissioning and the refresher course (6) months after commissioning.			

3	TECHNICAL TRAINING			
Please ☒ Tick where appropriate		Yes	No	Remarks
3.1	Introductory Technical Training to Biomedical Engineers and Technicians at BME Office by competent Tenderer's Engineer/Technicians that includes but not limited to: - Troubleshooting and basic corrective maintenance - Handling and basic inspection maintenance *(Two sessions/groups if required)			

4	WARRANTY			
Please ☒ Tick where appropriate		Yes	No	Remarks
4.1	Tenderer to include warranty period of at least one (1) year			
4.2	Tenderers to ACKNOWLEDGE the Warranty Undertaking Form in Section 4 stating the terms of warranty provided for the equipment in the tender for the period of two years. This includes but not limited to: - Scope of Warranty - Planned Preventive Maintenance during warranty (one of which includes battery replacement at the end of warranty period)			

5	PRODUCT DEMONSTRATION (UPON REQUIREMENT)			
Please ☒ Tick where appropriate		Yes	No	Remarks
5.1	If requested by the Government, vendor shall provide a product demonstration as part of the evaluation process. The tenderer shall provide either of the following demonstration modes: Physical Demonstration (In-Person): A complete working unit must be brought to the designated demonstration site as specified by the procuring team. The demonstration shall be conducted by qualified personnel from the supplier.			

SECTION 2 – PRICE PROPOSAL			
PURCHASE PRICE	NON-RECHARGEABLE THERMOMETER	BND\$ PER UNIT	BND\$
	RECHARGEABLE THERMOMETER	BND\$ PER UNIT	BND\$
	TOTAL		BND\$

SECTION 3 - PROCUREMENT AND TECHNICAL SPECIFICATION			
BRAND:		MODEL:	
COUNTRY OF ORIGIN:		YEAR INTRODUCED TO MARKET:	
WARRANTY PERIOD:		LAST COUNTRY SOLD TO:	
PRICE VALIDITY: [AT LEAST ONE (1) YEAR PRICE VALIDTY]		DELIVERY TIME:	

SECTION 3 - PROCUREMENT AND TECHNICAL SPECIFICATION					
AUTHORIZED DISTRIBUTOR: (AUTHORIZED DISTRIBUTOR LETTER ATTACHED)	APPOINTED BRUNEI DISTRIBUTOR				
		PROCURE FROM OVERSEA AUTHORIZED DISTRIBUTOR	COMPANY NAME:		
			COMPANY ORIGIN:		
DETAILED BROCHURE INCLUDED		YES		NO	☒ or specify where appropriate
USER AND SERVICE MANUALS:		YES		NO	Tenderers to acknowledge that they must provide at least TWO sets of USER AND SERVICE manuals when applying commissioning form. One Set for End User, One Set for BME. (Please provide hardcopy or softcopy)
MAINS POWER SUPPLY:				OTHERS:	
				OTHERS:	
BATTERY		RECHARGEABLE			SINGLE-USE
		REPLACEABLE			
		OTHERS:			
		TYPE OF BATTERY:			
		RATING:			
POWER ADAPTER/CHARGER OUTPUT RATING:					
EQUIPMENT AMBIENT OPERATING TEMPERATURE RANGE:					
INTERNATIONAL SAFETY STANDARD Must comply to at least 1 safety Standards and certification (Please attached the copy of stated standards and certifications)					☒ Tick where appropriate ☐ US FDA Standard, ☐ European Union CE MARK, ☐ Australian TGA Standard, ☐ Canadian CSA Standard or ☐ Japanese JIS Standard. Others (Please specify):
NUMBER OF TECHNICAL SUPPORT (ENGINEER/TECHNICIAN) Please provide training or certification for locals who is trained/certified	LOCAL			☐ Trained / Certified ☐ Not yet trained on the product	
	OVERSEA (SPECIFY LOCATION)		NEAREST LOCATION:		
DIMENSIONS AND WEIGHT OF MAIN UNIT:		☐ mm ☐ cm ☐ inch		☐ Kilogram (Kg) ☐ Gram(g) ☐ Pound (lbs)	
EQUIPMENT WHOLE LIFE TIME SUPPORT:	The supplier shall ensure that spare parts for the equipment are available for a minimum of 10 years after installation, with the support period extending beyond the expected lifecycle of the equipment. No of years: _____ (Please specify)				

SECTION 4 – WARRANTY UNDERTAKING FORM

Tenderer, on behalf of the manufacturer, acknowledged and agrees that when equipment is under the warranty period, must cover the scope of normal warranty below at no additional cost:

NORMAL WARRANTY

- Warrants the supplied medical equipment and its accessories to be in good condition, in working order and free from defects to the extent such equipment do not comply with specifications, under normal use for the warranty period. The scope of warranty covers to its maximum extent permitted by applicable law.
- During warranty, tenderer must rectify issues arise from any mechanical, technical or software faulty as soon as it is reported.
- **Exchange warranty;** Providing replacement units:
 - A. Warranty against defects – Manufacturing defects or Equipment malfunction resulted from mechanical, electrical or software failure during Commissioning or within the first _____ months of use
 - B. Faulty workmanship or unsatisfactory condition during delivery or commissioning
 - C. If a unit or accessory is deemed used item or refurbished item (not a new unit) by the user and BME Unit.
- **Two time Planned Preventive Maintenance (PPM) PER YEAR** according to Manufacturer's Preventive Maintenance Guideline and to include one-time replacements of battery at the end of 2 years warranty period or any other relevant parts to prolong equipment lifespan.

EXCLUSION FROM WARRANTY

MOH understand that the following circumstances are not covered in the warranty and Tenderer may quote for repair and subject to MOH approval:

- Unauthorized modifications - an alteration or repair by anyone other than the Manufacturer or Authorized agent during warranty period.
- Accidental damage or problems caused by negligence or mishandling, subject to appropriate justification by both parties.
- Vandalism and Natural disasters
- Normal wear and tear

ANY OTHER EXCLUSION

Tenderer may propose below to include items or terms which is not listed in the exclusion list above for MOH consideration.

TENDERER ACKNOWLEDGMENT

COMPANY CHOP AND SIGNATURE

NO.	TERMS AND CONDITIONS	VENDOR'S OFFER (PLEASE STATE)
1	Tenderer must be registered with the Ministry of Health.	
2	TENDER FORM should be filled completely including the USER REQUIREMENT FORM (if available). Submission of incomplete form <u>MAY</u> cause DISQUALIFICATION OF TENDER.	
3	Each tenderer is allowed to quote ONE BRAND WITH ONE PRICE ONLY for each item. Submission of more than one brand and price will cause DISQUALIFICATION OF TENDER.	
4	All consumables supplied throughout this tender <u>shall</u> have a minimum expiry date of twelve (12) months / on delivery (if applicable). Should the consumables be urgently needed, provision of consumables with expiry date of less than twelve (12) months should be first agreed by the User before delivery is made (if applicable).	
5	Brochures / catalogues should be submitted / attached with tender document.	
6	Any room renovation which may be required, it is mandatory to conduct site visit (if applicable)	
7	Samples should be submitted together with tender or within fourteen (14 days) of the tender closing dates (if applicable).	
8	DELIVERY PERIOD: (Please state) Not More Than 90 days upon confirmation	
9	PRICE VALIDITY: The quotation shall remain valid for 12 MONTHS from the final date for the submission of the quotation and no supplier may withdraw his/her quotation within that period. The Government reserves the right to extend this period if deemed necessary provided that such extension to the quotation validity period shall have written consent of the supplier(s).	
10	The equipment supplied must be newly manufactured, unused, and in its original, sealed packaging. The equipment must not be previously owned, refurbished, or reconditioned in any form. During delivery, the vendor is required to provide proof of manufacture date confirming the equipment is new.	

1. We offer and undertake on your acceptance of our Tender to provide the above mentioned services in accordance with your Invitation To Tender.
2. Our Tender is fully consistent with and does not contradict or derogate from anything in your Invitation To Tender. We have not qualified or changed any of the provisions of your Invitation To Tender.
3. OUR OFFER IS VALID FOR **TWELVE (12)** CALENDAR MONTHS FROM THE TENDER CLOSING DATE.
4. When requested by you, we shall extend the validity of this offer.
5. We further undertake to give you any further information which you may require.

Dated this _____ day of _____, _____

Signature of authorised officer of Tenderer

Name:

Designation:

Tenderer's official stamp