

TENDER REF. NO.: KK/251/2026/HTD(TC)

**MINISTRY OF HEALTH
NEGARA BRUNEI DARUSSALAM**

**DEVELOPMENT OF PHARMACY INTEGRATED
AUTOMATED SYSTEM (PINTAS) INCLUSIVE OF
MAINTENANCE & SUPPORT FOR FIVE (5) YEARS FOR
THE DEPARTMENT OF PHARMACEUTICAL SERVICES,
MINISTRY OF HEALTH**

TENDER FEE : \$30.00

RECEIPT NO. :

CLOSING DATE : ON TUESDAY, 10th November 2026

TIME : 2.00 PM

FOA :

**THE CHAIRMAN
MINI TENDER BOARD, TENDER BOX
GROUND FLOOR, MINISTRY OF HEALTH
COMMONWEALTH DRIVE
BANDAR SERI BEGAWAN BB3910
NEGARA BRUNEI DARUSSALAM**

[CLUSTERING]

SECTION 2

SPECIFICATIONS

TENDER REFERENCE NO.: KK/251/2026/HTD(TC)

INVITATION TO TENDER

DEVELOPMENT OF PHARMACY INTEGRATED AUTOMATED SYSTEM (PINTAS) INCLUSIVE OF MAINTENANCE & SUPPORT FOR FIVE (5) YEARS FOR THE DEPARTMENT OF PHARMACEUTICAL SERVICES, MINISTRY OF HEALTH

	To develop an online system, inclusive of hosting, user trainings, upgrades, maintenance & support services for a period of five (5) years, that can be used by applicants to submit new and renew cosmetic notification forms. It is an artificially intelligent system that can distinguish low, medium and high risks cosmetic product, and is able to auto-screen the ingredients against the annexes. System can do auto approval and issues acknowledgement/rejection letters as well as creates databases such as notified, banned cosmetic, rejected and revenue collected. Payments can be made online. The system is intelligent enough so as to be equipped with a databases' search functions to be used by the general public, be it either importers or exporters of goods. Part of the features of the proposed online system (but not limited to) are:	1 LOT
1.	Online Submission of Notification Form Feature	
	Provides the ability for applicant to fill and submit Cosmetic Product Notification(s) form Provides the ability to validate the applicant e.g. applicant's name, ROC number etc. Provides ability for applicant to attach supporting documents Provides the ability for applicant to fill and save the New Cosmetic Product Notification as draft Provides the ability to select the ingredients from the drop-down list Provides the 'Other' option in a list to add ingredient(s), in case user is not able to identify the INCI for the ingredient, and able to add the new ingredient(s) to the current library after validated by internal user Provides the ability for applicant to track the status of the submitted notification(s) Provides the ability not to let the application proceed if the mandatory fields are not completed Provides the ability for applicant to withdraw the submitted cosmetic product notifications Provides ability to applicant to discontinue their notified cosmetic products Provides ability to applicant to submit amendment to notified cosmetic products	
2.	Receipt of Cosmetic Notification Form Feature	
	Display the list of cosmetic product notification(s) to be verified and approved by Cosmetic Unit Provides the ability to Cosmetic Unit to send queries relating to application(s) Provides the ability to applicant to respond to queries relating to application(s) Provides ability to alert Cosmetic Unit if the product has been rejected before or is a banned product	

	Provides the ability to Cosmetic Unit to reject the cosmetic product notification(s)	
3.	Online Payment Feature	
	Configure fees payable for notification(s) Display notification fees payable to the applicant Provides the ability for applicant to make online payment(s) using E-Payment Gateway (EPG) scheme provided by Treasury Department by liaising and finding out directly with Ministry of Finance (MOF) Provides the ability to generate unique application ID to proceed with manual payment(s) in cases whereby there is technical difficulties in the online payment system Provides the ability to Cosmetic Unit to update payment details Provides the ability to applicant to print the receipt(s) Provides the ability to Cosmetic Unit to generate the online collection report	
4.	Letter Generating Feature	
	Provides ability to generate acknowledgement letters for successful notifications Provides ability to generate rejected letters for rejected notifications Provides ability to view and print the acknowledgement/rejected letters	
5.	Renewal and Cancellation Features	
	Provides the ability to display and prompt applicant to renew expiring notification(s) System able to renew the validity period of notified cosmetic products Ability for Cosmetic Unit to cancel the notified cosmetic products	
6.	Banning Products and Ingredients Feature	
	Ability to add/update the list of banned products Display the list of Banned Products Provide "Report Abuse"- like functionality for Banned Products Display the list of reported cases	
7.	Mobile Application Feature	
	Provides the ability for the system to be accessed through mobile application Provides the ability for public to report abuse for any banned cosmetic products in the market to be reported	
8.	Valid Product Notification Database Feature	

	Able to generate and display the list of Notified Cosmetic Products Allows Brunei Darussalam National Single Window (BDNSW), a system hosted by Customs and Excise Department from MOF, to access the list of database in real time and valid notified cosmetic products	
9.	User Login Feature	
	Provides the ability to login using unique user id and password Able to allow different access label for different users Allows for up to 10 users in the Department of Pharmaceutical Services (DePS) Provides the ability to login using Active Directory that is currently being hosted by E-Government National Centre (EGNC), Ministry of Transport and Info-Communications (MTIC).	
10.	Integration with Other Systems from Different Agencies/Departments/Ministries Feature	
	Create API for integration with BDNSW Create API for integration with Drug Registration System or other future system planned by the DePS Able to integrate with other currently available systems/applications hosted by Ministry of Health (MOH) such as Bru-HIMS and BruHealth.	
11.	Data Migration Feature	
	Data migration on notified, banned and rejected cosmetic products	
12.	Display HTML Lists and Generate Reports Feature	
	Display the work indicators list with frequency and generate the report Display the time taken to process the application(s) and generate the report Display the list of cosmetic products containing Banned Ingredients(s) and generate the report Display the list of Rejected Cosmetic Products and generate the report Display list of cosmetic products according to the searched ingredients and generate the report Display list of cosmetic products according to the country of manufacture and generate the report Display list of cosmetic products according to the importers and generate the report	
13.	Contact Information Feature	
	Ability to display contact information details	

14.	Dashboard Feature	
	Provides ability to show trend in notified and renewed cosmetic product Provides ability to show trend in notified cosmetic product/year Provides ability to show trend in the number of submissions of notified and renewed cosmetic product Provides ability to show trend in the revenue collected for new notification and renewal Provides the ability to display work indicator with frequency e.g. time taken for each processes Provides the ability to display any news highlights at the front page of the webpage e.g. news of banned cosmetic product	
15.	Search Engine Capability Feature	
	Provides ability for public to search for notified and banned cosmetic products	
16.	Display of Ingredients and Annexes Feature	
	Ability to add on ingredients list that can be built in the library of drop-down ingredient list Provides the ability to add/update the Annexes (additional future feature) Ability to display the list of Annexes (additional future feature)	
17.	Automatic Screening Feature (Optional Feature – can be done in the future)	
	Provides the ability to automatically screen the notification from information submitted in the form by applicant based on the updated Annexes Provides the ability to recognize ingredient(s) that require further supporting documentation/information Provides the ability to alert Cosmetic Unit on notification containing banned ingredient(s) Provides the ability for the system to highlight percentages of the substances that exceeds the recommended limit Provides the ability for the system to perform validation of business rules provided by the Cosmetic Unit	

SECTION 3
FORMS TO BE USED
CONTENTS

SCHEDULE 1 – TENDER FORM

SCHEDULE 2 - INFORMATION SUMMARY

SCHEDULE 3 – SUB-CONTRACTS

SCHEDULE 4 – COMPANY’S BACKGROUND

SCHEDULE 5 – REFERENCES

SCHEDULE 1

TENDER FORM

To:

TENDER REFERENCE NO.: KK/251/2026/HTD(TC)

INVITATION TO TENDER

**DEVELOPMENT OF PHARMACY INTEGRATED AUTOMATED SYSTEM (PINTAS) INCLUSIVE OF MAINTENANCE & SUPPORT FOR FIVE (5) YEARS
FOR THE DEPARTMENT OF PHARMACEUTICAL SERVICES, MINISTRY OF HEALTH**

TENDER OF (*name of tenderer*): _____

Company/Business Registration No.: _____

Tender Closing Date: _____

Item No.	Description	Qty	Comply? (Y/N)	Please Specify the Proposed Solution & Specification	Unit Price	Total Cost	Remarks
	SPECIFICATION						
	To develop an online system, inclusive of hosting, user trainings, upgrades, maintenance & support services for a period of five (5) years, that can be used by applicants to submit new and renew cosmetic notification forms. It is an artificially intelligent system that can distinguish low, medium and high risks cosmetic product, and is able to auto-screen the ingredients against the annexes. System can do auto approval and issues acknowledgement/rejection letters as well as creates databases such as notified, banned cosmetic, rejected and revenue collected. Payments can be made online. The system is intelligent enough so as to be equipped with a databases' search functions to be used by the general public, be it either importers or exporters of goods. Part of the features of the proposed online system (but not limited to) are:	1 LOT					
1.	Online Submission of Notification Form Feature						
	Provides the ability for applicant to fill and submit Cosmetic Product Notification(s) form Provides the ability to validate the applicant e.g. applicant's name, ROC number etc. Provides ability for applicant to attach supporting documents Provides the ability for applicant to fill and save the New Cosmetic Product Notification as draft Provides the ability to select the ingredients from the drop-down list Provides the 'Other' option in a list to add ingredient(s), in case user is not able to identify the INCI for the ingredient, and able to add the new ingredient(s) to the current library after validated by internal user Provides the ability for applicant to track the status of the submitted notification(s) Provides the ability not to let the application proceed if the mandatory fields are not completed Provides the ability for applicant to withdraw the submitted cosmetic product notifications Provides ability to applicant to discontinue their notified cosmetic products Provides ability to applicant to submit amendment to notified cosmetic products						

2.	Receipt of Cosmetic Notification Form Feature						
	Display the list of cosmetic product notification(s) to be verified and approved by Cosmetic Unit Provides the ability to Cosmetic Unit to send queries relating to application(s) Provides the ability to applicant to respond to queries relating to application(s) Provides ability to alert Cosmetic Unit if the product has been rejected before or is a banned product Provides the ability to Cosmetic Unit to reject the cosmetic product notification(s)						
3.	Online Payment Feature						
	Configure fees payable for notification(s) Display notification fees payable to the applicant Provides the ability for applicant to make online payment(s) using E-Payment Gateway (EPG) scheme provided by Treasury Department by liaising and finding out directly with Ministry of Finance (MOF) Provides the ability to generate unique application ID to proceed with manual payment(s) in cases whereby there is technical difficulties in the online payment system Provides the ability to Cosmetic Unit to update payment details Provides the ability to applicant to print the receipt(s) Provides the ability to Cosmetic Unit to generate the online collection report						
4.	Letter Generating Feature						
	Provides ability to generate acknowledgement letters for successful notifications Provides ability to generate rejected letters for rejected notifications Provides ability to view and print the acknowledgement/rejected letters						

5.	Renewal and Cancellation Features						
	Provides the ability to display and prompt applicant to renew expiring notification(s) System able to renew the validity period of notified cosmetic products Ability for Cosmetic Unit to cancel the notified cosmetic products						
6.	Banning Products and Ingredients Feature						
	Ability to add/update the list of banned products Display the list of Banned Products Provide "Report Abuse"- like functionality for Banned Products Display the list of reported cases						
7.	Mobile Application Feature						
	Provides the ability for the system to be accessed through mobile application Provides the ability for public to report abuse for any banned cosmetic products in the market to be reported						
8.	Valid Product Notification Database Feature						
	Able to generate and display the list of Notified Cosmetic Products Allows Brunei Darussalam National Single Window (BDNSW), a system hosted by Customs and Excise Department from MOF, to access the list of database in real time and valid notified cosmetic products						

9.	User Login Feature						
	Provides the ability to login using unique user id and password Able to allow different access label for different users Allows for up to 10 users in the Department of Pharmaceutical Services (DePS) Provides the ability to login using Active Directory that is currently being hosted by E-Government National Centre (EGNC), Ministry of Transport and Info-Communications (MTIC).						
10.	Integration with Other Systems from Different Agencies/Departments/Ministries Feature						
	Create API for integration with BDNWSW Create API for integration with Drug Registration System or other future system planned by the DePS Able to integrate with other currently available systems/applications hosted by Ministry of Health (MOH) such as Bru-HIMS and BruHealth.						
11.	Data Migration Feature						
	Data migration on notified, banned and rejected cosmetic products						

12.	Display HTML Lists and Generate Reports Feature						
	Display the work indicators list with frequency and generate the report Display the time taken to process the application(s) and generate the report Display the list of cosmetic products containing Banned Ingredients(s) and generate the report Display the list of Rejected Cosmetic Products and generate the report Display list of cosmetic products according to the searched ingredients and generate the report Display list of cosmetic products according to the country of manufacture and generate the report Display list of cosmetic products according to the importers and generate the report						
13.	Contact Information Feature						
	Ability to display contact information details						
14.	Dashboard Feature						
	Provides ability to show trend in notified and renewed cosmetic product Provides ability to show trend in notified cosmetic product/year Provides ability to show trend in the number of submissions of notified and renewed cosmetic product Provides ability to show trend in the revenue collected for new notification and renewal Provides the ability to display work indicator with frequency e.g. time taken for each processes Provides the ability to display any news highlights at the front page of the webpage e.g. news of banned cosmetic product						

15.	Search Engine Capability Feature						
	Provides ability for public to search for notified and banned cosmetic products						
16.	Display of Ingredients and Annexes Feature						
	Ability to add on ingredients list that can be built in the library of drop-down ingredient list Provides the ability to add/update the Annexes (additional future feature) Ability to display the list of Annexes (additional future feature)						
17.	Automatic Screening Feature (Optional Feature – can be done in the future)						
	Provides the ability to automatically screen the notification from information submitted in the form by applicant based on the updated Annexes Provides the ability to recognize ingredient(s) that require further supporting documentation/information Provides the ability to alert Cosmetic Unit on notification containing banned ingredient(s) Provides the ability for the system to highlight percentages of the substances that exceeds the recommended limit Provides the ability for the system to perform validation of business rules provided by the Cosmetic Unit						
GRAND TOTAL:							

		Acknowledgement:		Company's Official Stamp:
	Please Observe/State the following:			
		Company Ref. No.:		
	a. Quotation Validity: Twelve (12) months			
	b. Delivery Period of Product: Five (5) months	I hereby certify the above quote to be correct.		
	c. Fill in the form completely and must state the COMPLY column with submission of both hardcopy & softcopy of the product			
		Signature: Designation: Date:		

- Dated this day of 20 .

Designation:

SCHEDULE 2

INFORMATION SUMMARY

2.1 Tenderers shall provide in this Schedule the following information:

(a) Management summary

(b) Company profile (including Contractor and sub-contractor(s), if any)

(c) Years of experience (as of the Tender Closing Date) of the Contractor and sub-contractor(s) in the:

- Implementing IT projects;
- Providing Maintenance and Support Services.

(d) Other information which is considered relevant

SCHEDULE 3

SUB-CONTRACTS

- 3.1 Tenderers shall complete Table 3.1 with information about all the companies involved in the provision of the services and items specified in this tender. This shall include details about the Contractor and each sub-contractor involved, as well as their respective responsibilities.
- 3.2 Tenderers shall also indicate in Table 3.1 any alliance relationship established with each sub-contractor. An alliance is defined as a formal and binding business relationship between the allied parties.

Table 3.1 Responsibility Table

Company Name	Responsibility Description	Alliance Relationship between Contractor and Sub-contractor(s)		
		Alliance Exists? (Y/N)	Date Established	Alliance Description
Contractor				
		Not Applicable	Not Applicable	Not Applicable
Sub-contractor(s)				

SCHEDULE 4

COMPANY'S BACKGROUND

- 4.1 Each of the companies involved in this tender, including Contractor and sub-contractor(s) (if any), shall provide information on the company's background, scope of operations, financial standing and certified copy of its Certificate of Incorporation or Certificate of Registration (as the case may be).

SCHEDULE 5

REFERENCES

- 5.1 Tenderers shall submit a list of customers in Table 5.1 to whom the Contractor has provided similar services and items as specified in this tender in the recent 5 years as of the Tender Closing Date.

Table 5.1 References of previous customers

Customer Name and Address	Customer Type (Govt or Quasi Govt)*	Contact Person	Title	Contact Number, Fax Number and E-mail Address

***Note:** Tenderers shall indicate whether the customer is a Government or Quasi Government organisation. A Quasi Government is defined as an organisation which (1) is managed and controlled by the Government; or (2) has at least 50% shares being held by the Government. Please leave the column blank if the customer is neither a Government or Quasi Government organisation.

- 5.2 The Ministry of Health shall treat all the information submitted under this schedule in strict confidence.
- 5.3 The Ministry of Health reserves the right to contact the references for tender assessment purposes.